



Portrait

The Office national de l'enfance, ONE.

ONE is a public administration under the authority of the Ministry of National Education, Children and Youth. Its mission is to offer help and support to children, young people, young adults, and families experiencing difficulties. Often, it's just a rough patch. The teams can then help you find the best solution to get back on track.

With the help of its service providers, ONE can put in place appropriate support for your child (speech therapy, psychomotor therapy, psychological counselling, psychological, social or educational assistance for families, etc.). It is there to listen to you about all kinds of problems within the family.

ONE's work is based above all on collaboration with parents and children. Its teams are on hand to work with you to put in place practical measures tailored to your situation. These measures are defined during an individual meeting. ONE then guarantees the continuity and follow-up of the assistance for as long as you wish and if it is necessary.

There are regional offices near you. ONE currently has offices in more than 14 locations across the country. You can find the addresses of the other regional offices at www.officenationalenfance.lu

Office régional WILTZ
8, avenue Nic Kreins
L-9536 Wiltz

To set up an appointment, contact the Helpline on 8002-9393 during office hours (8 a.m. to 6 p.m.) or contact ONE by e-mail at one@one.etat.lu

We help children, teenagers, young adults, and their parents!

